JOIN US AT THE MOVIES!



Upcoming Movies at the SUNSET THEATRE

> April 4 Smokey and the Bandit (1977)

FREE

Over 50*

May 2 Funny Face (1957)

June 6 Father's Little Dividend (1951)

Doors open at 12:00 - Movie starts at 1:00

*Free admission, popcorn & small soda for ages 50+

RESOURCES

NC Stroke Association 336-713-5052 ncstroke.org

National Stroke Association 888-4STROKE (888-478-7653) stroke.org

American Diabetes Association 800-DIABETES (800-342-2383) diabetes.org

The Foundation for Peripheral Neuropathy 877-883-9942 www.foundationforpn.org

> **National Kidney Foundation** 800-622-9010 kidney.org

> > **Arthritis Foundation** 800-283-7800 arthritis.org

Parkinson's Foundation 1-800-473-4636 parkinson.org

Anxiety & Depression Association of America 1-240-485-1001 adaa.org

National Alliance on Mental Illness (NAMI) Main - nami.org 800-950-6264 NC - naminc.org 800-451-9682

Family Caregiver Alliance Online information and resources for caregivers caregiver.org

> Family Caregiving aarp.org/caregiving/

Supporting Caregivers of People with Dementia

Reach out to let caregivers know you are thinking about them and are available to help. Try to find out whether they prefer a call, card, email or visit. For example, an email may be considered easy and helpful by some but impersonal and burdensome by others.



Some caregivers believe

they should be able to do

possible, gently remind

care for others. Keep

everything on their own and

may not accept your help. If

them that good self-care will

enable them to continue to

Think how

you would

feel

if the roles

were

reversed

I AM NOT AN

EARLY BIRD OR A

AM SOME FORM

OF PERMANENTLY

EXHAUSTED

Sing Sol Kook

PIGEON.

NIGHT OWL.

Some people have a hard time asking for help. Instead of asking "Do you need help?" try offering something specific like "I love to cook. What's your favorite dish?" or "I'm going shopping tomorrow - what do you need?"



· · ·

Thinking

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of you 🤼

- Alto

, and Are

Be on the lookout for signs that the caregiver is overwhelmed. Caregiver stress can lead to irritability, anger, exhaustion, anxiety, depression, withdrawal and other problems. The Alzheimer's Association has a free helpline at 800-272-3900 (24/7/365).

inic.org/healthy-lifestyle/caregivers/in-depth/alzheimers/art-20048212

NC B LD North Carolina Building Our Largest Dementia (NC BOLD) Infr

A Caregiver Daily Log Book is a great way to keep notes on how your loved one is doing from day to day. It is especially helpful when there is more than one caregiver. Having notes on daily eating, toileting habits, and activities helps you to see patterns. It is also helpful to bring to doctor visits.

> Log Books are available for a limited time at Randolph Senior Adults. Contact Margie or Lisa at 336-625-3389

The Nurturer

A Newsletter for Family Caregivers in Randolph County Issue 24 - March 2024



Springtime is Here!

Time to get outside when possible.

Think of things your loved one may

have done when they were young.

Were they raised on a farm?

Visiting a local farm may be fun for

them. Petting the animals and look-

ing at just picked produce might

bring back some happy memories.

Were they athletic? They may enjoy

watching the Senior Games or any

other sporting activity. With the

Olympics coming this summer, there

are a plenty of Olympic trials on TV.

Maybe gardening was their passion.

This is something very easy for a

senior to do, from working outside

to planting a pot indoors and

watching its progress.

Whatever you decide, just have fun!

Free copies of *The Nurturer* can

be picked up at all

Randolph Senior Adult

Association centers, Regional

Consolidated Services and other

community locations.

The Nurturer is also available online

a www.senioradults.org.

To receive free quarterly copies of

The Nurturer in the mail

or email, call 336-625-3389 or

email: rcsaa2@senioradults.org

to be added to our mailing list.

Follow Randolph Senior

On Facebook

Adults Association





Cost: This program is provided at no cost through Family Caregiver Support Program funds. Donations are always welcome to help defray the cost of The Caregiver Helpbook.

LOCA Randolph Senior Adults

The Harry and Jeanette 347 W. Salisbury Street Asheboro, NC 27203

> In-Home Respite Care by certified nursing assistants may be available so caregiver can attend this workshop. Call for more information.











Enabling family caregivers to develop their own box of self-care tools

Powerful Tools for Caregivers is a six-week educational program designed to help take care of you while you are caring for a parent, spouse, friend, or loved one. You will benefit from this class whether you are helping someone who lives at home, in a nursing home, or across the country.

The education program meets once a week for six weeks and covers the following topics:

Week 1:	Taking Care of YOU	
Week 2:	Identifying and Reducing Personal Stress	
Week 3:	Communicating Feelings, Needs, and Concerns	
Week 4:	Communicating in Challenging Situations	
Week 5:	Learning from our Emotions	
Week 6:	Mastering Caregiving Decisions	

Refreshments will be provided during sessions.

PRE-REGISTRATION IS REQUIRED Please contact Margie DiDona or Lisa Alley at 336-625-3389 or rcsaa2@senioradults.org for more information or to pre-register.

ATION	DATE	TIME
ts Association te Weinberg Adult REC et 3	Wednesdays April 17 – May 22, 2024	10:00 – 11:30am

Note: This program does not focus on specific diseases or hands-on caregiving instruction.

THIS WORKSHOP IS NOT INTENDED FOR PROFESSIONALS



RANDOLPH SENIOR ADULTS LOCATIONS

ASHEBORO SENIOR CENTER RANDOLPH SENIOR ADULTS MAIN OFFICE

The Harry and Jeanette Weinberg Adult **Resource & Education Center** 347 W. Salisbury Street Asheboro, NC 27203 336-625-3389 or 1-800-252-2899

> **ARCHDALE SENIOR CENTER** 108 Park Drive Archdale, NC 27263 336-431-1938

RANDLEMAN SENIOR CENTER 144 W. Academy Street Randleman, NC 27317 336-498-4332

LIBERTY SENIOR CENTER 128 S. Fayetteville Street Liberty, NC 27298 336-622-5844

OUR PLACE ADULT DAY CARE 714 Farr Street Asheboro, NC 27203 336-629-3787

RCATS TRANSPORTATION

347 W. Salisbury Street Asheboro, NC 27203 Randolph County - 336-629-7433 Montgomery County - 910-572-3430

www.senioradults.org

Check Out Our Facebook Page

ARE YOU OR A LOVED ONE **ON MEDICARE AND STRUGGLING TO PAY BILLS?**

"Caregiving often calls

us to lean into love we

didn't know possible."

TIA WALKER

There are Medicare Savings Programs that can save you money!

Part D Extra Help lowers the cost of prescriptions, premium, and the deductible of your drug plan.

The Medicare Savings Program will pay the Medicare Part B premium so the \$174.70 is no longer deducted from your Social Security check each month.

If your monthly income is below \$1,903 or for a couple below \$2,575, you may be eligible!

> To apply, contact: Margie DiDona or Lisa Alley **SHIIP Coordinators Randolph Senior Adults Association** 336-625-3389

Remember your loved one with a memorial to **Randolph Senior Adults Association**

When you contribute to Randolph Senior Adults Association, a non-profit organization, you make an immediate difference in the lives of seniors and their caregivers. Our programs help seniors stay independent for as long as possible so they can age at home in their community.

To make a donation go online to www.senioradults.org or call 336-625-3389



LIFT CHAIRS FOR **SENIORS**

Are you a caregiver assisting a senior with a functional disability? Getting up from a seated position may put you or your care recipient at risk of injury.

Regional Consolidated Services has limited funds through the Home & Community Care Block Grant to provide a lift chair to eligible seniors.

For more information, contact:

Regional Consolidated Services 109 N. Main Street Randleman, NC 27317 336-629-5141

4 Ways To Make Activities Easier

It may be more difficult for your care recipient to do activities on their own. Use these 4 tips to support them to be more independent.

Your care recipient may have difficulty doing everyday activities on their own. You may be tempted to do these activities for your care recipient. However, this can lead to:

- Losing skills faster
- Relying more on others
- Feeling idle or useless

Instead, you can modify the activity and make it easier for them to participate. To make it easier, ask yourself:

- 1. Can I change the environment?
- 2. Can I change the activity?
- 3. Can I change the sequence or timing? 4. Can I change the level of support?



Example: Make Getting Dressed Easier

These tips can be used for any kind of activity. We'll use getting dressed as an example:

- 1. Set Up Surroundings
- Put away formal or off-season clothing to minimize distractions or inappropriate clothing choices.
- Provide simple, step-by-step instructions or pictures on how to get dressed. Place it next to the closet door.
- Ensure there is enough light to see and adequate space to dress.
- Make it relaxing by playing soothing music.
- Reduce choices by offering two outfits, or laying out clothing ahead of time.
- 2. Change The Activity
- Provide simple clothing choices like pullover shirts without buttons, or drawstring pants without zippers or belts.

We Care Like Family If you are, or know, a senior

living alone in Randolph County, you need to know about the Citizen

Well-Check Program

Use the Sheriff's App to register or an application is available on our website www.randolphcountync.gov/sherifi

Sheriff's Office Crime Prevention Divisio 727 McDowell Rd., Asheboro, NC 27205

How does the

on by phone Monday - Friday.

• If no answer during attempts, a

deputy will be dispatched to

If your are not going to be

into an assigned number.

available by phone, you can

check out for the day by calling

determine welfare.



- Make it meaningful. If they enjoy shopping, let them "shop" in the closet and put clothes in a basket. You can then help them pick out their outfits.
- Consider motivation, like dressing in their favorite color, or in a style they used to wear to work at their favorite job.
- Provide comfortable clothes without rough or itchy fabric, ensuring tags are removed.
- 3. Change The Sequence Or Timing
- Give your care recipient more time each day to get dressed.



- Consider the time of day when they're more alert. If they start to get sleepy or agitated around 6pm, have them change into night clothes earlier.
- Remove steps from the activity to make it simpler.

• Change the order of steps. If they often lose focus, have them do the hardest parts first.

4. Change The Level Of Support

• Give verbal reminders when they need to get dressed, or set an alarm on a personal device.

- As dementia progresses, use gestures or demonstrations of how to do things.
- Change how much help you give, ranging from very little help, like instructions on what to do next, to physically helping them get dressed. See how much they can do on their own.
- Give praise or compliment them on their outfit choice.
- Say "It's time to get dressed" instead of "Do you want to get dressed?". Or, give them a choice by saying "Would you like to start by putting on your socks or your shirt first?"

Expert Tip: Try not to change the activity much-make sure your care recipient can recognize what the activity is supposed to be, or they might get confused about what to do or what it is.

nc-caregivers.com

program work? Seniors who particpate in the FREE program are automatically checked



North Carolina **Caregiver Portal**

Powered by Trualta

Access free training and resources to help you build skills and confidence to provide care at home.

With articles, videos, tip-sheets, and professional level training, there is something for everyone.

nc-caregivers.com



Family Caregiver Support Program provides a range of supports that assist family caregivers

Eligible family caregivers are:

Can you

to remain in the home.

health, wellness, and independence.

or an assisted living facility.

Benefit from

Options Counseling

Situations where Options Counseling may be helpful:

• Having difficulty managing household tasks, but want

• Planning to retire and want to discuss options to sustain

• Deciding whether to move in with family, an apartment,

• Supporting a disabled adult and wanting to make plans

• Lacking awareness of existing community resources.

Certified Options Counselors can help you develop an

Action Plan with follow-up to ensure that decisions and

supports are working for you!

Options Counseling is a free service available to those

50 years of age and over.

Margie DiDona and Lisa Alley, Options Counselors

Randolph Senior Adults Association

347 W. Salisbury Street ~ Asheboro 336-625-3389 or 1-800-252-2899

The Harry and Jeanette Weinberg Adult REC

in the event of being unable to continue providing care.

- A caregiver of any age providing care for an older adult age 60 or older or providing care for a person with Alzheimer's disease or related brain disorder.
- A caregiver (who is not the birth or adoptive parent) age 55 or older, raising a related child age 18 and younger or an adult with a disability.
- A caregiver age 55 or older (including parents) who provides care for a related adult with a disability.

RANDOLPH COUNTY AGENCIES PROVIDING SERVICES WITH FCSP FUNDS:

Randolph Senior Adults Association provides Care Planning Assistance, Powerful Tools for Caregivers workshop, Caregiver Skills Class, Incontinence Supplies, Liquid Nutritional Supplements, and The Nurturer newsletter.

Call Margie DiDona or Lisa Alley at 336-625-3389 for more information.

Never give up You are stronger than you think

Regional Consolidated Services offers caregiver respite care, minor home improvement, and medical equipment. Contact Teri Mabry at 336-629-5141

????

Technology Classes for Seniors

Randolph Senior Adults is hosting interactive technology classes (Android and Apple) for seniors 60+

No more waiting on someone to help you send a message, share a picture or celebrate a special day. Learn to use your smart phone and/or tablet to connect more easily with grandkids, family, friends, and healthcare professionals!

- Wednesdays at 1:30 at the Asheboro Senior Center.
- Classes are approximately one hour.
- Class size is smaller to allow for one-on-one instruction.
- If you own a smart phone or tablet, you can bring it with you to learn how to use yours. Be sure to bring it fully charged. If you do not have a device, we have devices to use in class that we have purchased with grant funds.

For more information call Ginger Flynt at 625-3389 x211

10 EARLY WARNING SIGNS OF DEMENTIA YOU SHOULDN'T IGNORE

- .Difficulty with everyday tasks. Everyone makes mistakes, but people with dementia may find it increasingly difficult to do things like keep track of monthly bills or follow a recipe while cooking. They may also find it hard to concentrate on tasks, take much longer to do them or have trouble finishing them.
- . **Repetition.** Asking a question over and over or telling the same story about a recent event multiple times are common indicators of mild or moderate Alzheimer's.
- . Communication problems. Observe if a loved one has trouble joining in conversations or following along with them, stops abruptly in the middle of a thought, or struggles to think of words or the name of objects.
- . Getting lost. People with dementia may have difficulty with visual and spatial abilities. That can manifest itself in problems like getting lost while driving.
- 5. Personality changes. A loved one who begins acting unusually anxious, confused, fearful or suspicious, or who becomes upset easily and seems depressed is cause for concern.
- 6. Confusion about time and place. If someone forgets where they are or can't remember how they got there, that's a red flag. Another sign is disorientation about time — for example, routinely forgetting what day of the week it is.
- 7. Misplacing things. Someone with dementia may put things in unusual places and may have difficulty retracing their steps to find misplaced items.
- 8. Troubling behavior. If your family member seems to have increasingly poor judgment when handling money or neglects grooming and cleanliness, pay attention.
- 9. Loss of interest, or apathy. Not feeling especially social from time to time is one thing, but a sudden and routine loss of interest in family, friends, work and social events is a warning sign of dementia.
- 10. Forgetting old memories. Memory loss that becomes more persistent is often one of the first signs of dementia.

Where to find help

LIVE UNITED

United Way

When your loved one is displaying troubling symptoms, a trip to a primary care physician is often the first step. But to get a definitive diagnosis, you'll need to see a specialist such as a neurologist, geriatrician or geriatric psychiatrist.

aarp.org/caregiving

Meals-on-Wheels



Homebound seniors age 60+ may be eligible to receive nutritionally balanced meals. For more information. contact your local senior center:

Asheboro	336-625-3389
Archdale	336-431-1938
Liberty	336-622-5844
Randleman	336-498-4332

SUPPORT GROUPS

Diabetes Support Group Third Monday each month – 4:00-5:00pm Randolph Health 208-D Foust Street, Asheboro 336-625-9400

Dementia Support Group Second Thursday of each month - 6:30 pm Cross Road Village Clubhouse 1302 Old Cox Road, Asheboro Bernie Raymond - 336-629-7811

Asheboro Parkinson's Support Group Second Friday of each month - 10:30 am Hospice of Randolph 416 Vision Drive, Asheboro Annette Caughron - 336-580-9937 or 629-6397

Duke Dementia Family Support Program Various Support Groups via Zoom Various dates and times Natalie Leary - 919-660-7542 dukefamilysupport.org/support-groups/

That's not a gray hair, honey.

That's your silver lining.

DID YOU KNOW...

That Randolph Senior Adults has a medical equipment loan closet? We accept gently used walkers, canes, shower benches or stools, manual wheelchairs, and bedside commodes. If you would like to borrow or donate any of these items, please call 336-625-3389.

*Items other than those mentioned above can be donated to Christians United Outreach Center (CUOC) at 930 S. Fayetteville Street, Asheboro or call 336-625-1500.

Coloring Corner



SITTERS LIST

Randolph Senior Adults maintains a list of sitters willing to sit, assist with personal care, homemaker chores, errands, etc. This is an option for someone needing in-home help and able to pay out-of-pocket. It is up to the individual or family member to check references and conduct interviews.

A copy of the Sitters List can be mailed or emailed to you.

Please contact: Margie DiDona or Lisa Alley at 336-625-3389 or rcsaa2@senioradults.org

CAREGIVING **INCONTINENCE SUPPLIES**

Incontinence supplies can be an expensive part of caregiving. Randolph Senior Adults has received funds through the American Rescue Plan Act (ARPA) to provide incontinence supplies to eligible family caregivers. Those not eligible for this program can receive donated supplies when available.

For more information, contact Margie DiDona or Lisa Alley at Randolph Senior Adults Association 336-625-3389

Funds provided by the Family Caregiver Support Program



EVENTS AND PROGRAMS

Caregiver Skills Class - During this two-hour class therapists will train family caregivers on how to provide physical care; such as the correct way to transfer someone from a bed to a wheelchair, personal care, fall prevention, how to properly use medical equipment, etc. Each participant receives a free copy of The Caregiver's Handbook, a practical, visual guide for the home caregiver.

> Thursday, May 9 — 5:30-8:00 **Refreshments will be provided**

Contact Margie DiDona or Lisa Alley at 336-625-3389 for more information or to register.



suits adults who need oversight during the day, but are cared for by family in the evening. This is a wonderful option for caregivers who work or go to school. Adult Day Care contributes to a richer, more enjoyable life while providing activities that promote mental and physical



Our Place Adult Day Care serves adults who want to live at home, yet desire companionship or require help with daily living activities. This program also

Ask your loved one to help with laundry (sorting/ folding/putting away). Utilize this time to discuss your day, a television

show you both like

to watch, etc.



DOES YOUR LOVED ONE DRINK NUTRITIONAL SUPPLEMENTS?

As a caregiver, you may be eligible to receive a case each month of the nutritional supplement used by your care recipient.

For more information, contact Margie DiDona or Lisa Alley at Randolph Senior Adults Association 336-625-3389

> Funds provided by the Family Caregiver Support Program

DEMENTIA RESOURCES

Alzheimer's Association 800-272-3900 (24 hours/7 days) alz.org

> **Dementia Alliance of NC** 919-832-3732 dementianc.org

Positive Approach to Brain Change 877-877-1671 teepasnow.com

Lewy Body Dementia Association LBD Caregiver Link: 800-539-9767 www.lbda.org

Duke Family Support Program Project CARE (Dementia and Alzheimer's) 800-646-2028 dukefamilysupport.org

Are you caring for a Veteran?

Call 704-638-9000 x15505 to see if you are eligible for services through the Program of Comprehensive Assistance for Family Caregivers (PCAFC).

Tips for Winning More Support from Your Siblings

Try to accept your siblings—and your parents—as they really are, not who you wish they were. Families are complicated and never perfect. There are no "shoulds" about how people feel. They are not bad people or bad children if they don't feel the same as you do. If you can accept this, you are likelier to get more support from them, or, at least, less conflict.

Do not over-simplify. It's easy to assume that you are completely right and your siblings are all wrong—or lazy, irresponsible, uncaring, etc. Each person has a different relationship with your parent, and each person's outlook is bound to be different.

Ask yourself what you really want from your siblings. Before you passage, it is often hard to communicate with each other without can ask for what you want, you need to figure this out, and that's overreacting, misinterpreting, or fighting old battles. Even the not always as simple as it seems. First of all, ask yourself whether healthiest families can sometimes use the help of an objective you really, deep down, want help. Many caregivers say they do but professional. People like family therapists, social workers, geriatric actually discourage help. So think hard. Do you want them to do care managers, physicians, or clergy can help siblings establish certain tasks regularly? Do you want them to give you time off once what is real about a parent's health and needs in order to help in a while? Or do you feel you have everything under control but distribute responsibilities more equitably. In family meetings, they you'd like them to contribute money for services or respite? can help you stay focused on the topic at hand and help you avoid bringing up old arguments.

Or-and this is a big one for many caregivers-do you really not want them to do anything but you'd like more emotional support? Many caregivers feel lonely, isolated, and unappreciated. If you'd like your siblings to check in on you more, ask them to call

once a week. And tell them it would really help if they would say "thanks" or tell you you're doing a good job. They are more likely to do this if you don't criticize them for what they are not doing. • Ask for help clearly and effectively.



- Asking is the first step. You might ask for help by saying: "Can you stay with Mom every Thursday?
- I have to get the shopping done for the week and it gives me some time to myself." Don't fall into the common trap of thinking, "I shouldn't have to ask." Your siblings may assume that you have everything covered so they don't recognize the added responsibilities and "burden." They are involved with their own lives and struggles and not so attuned to yours that they can read your mind. Also, if you're not exactly sure what you want from them, you may be giving them mixed messages.
- Ask directly and be specific. Many caregivers hint or complain or send magazine articles about the hardships of eldercare. But these strategies do not work well.
- Ask for what's realistic. People get more when they don't ask for the impossible. So consider the relationship your sibling has with Mom or Dad and ask for what that person can really give. If your sister can't spend ten minutes with Mom without screaming at her, don't ask her to spend time; ask for something that's easier for her, like doing paperwork or bringing groceries.

Yet, research shows that most parents feel a need to leave their estates equally as a sign of their equal love for all their children. Watch how you ask for help-and steer clear of the cycle of guilt When they divide things unequally, it's often because they are worand anger. ried that a particular child will be in greater need. Whatever their • Avoid making your siblings feel guilty. Yes, really. Guilt makes people uncomfortable and defensive. They might get angry, minireasons, remember that it was your parents, not your siblings, who decided this. Think hard before you take your anger or disappointmize or criticize what you are doing, or avoid you. That is likely to ment out on your siblings. They are what remains of your original make you angry, and then you will try harder to make them feel family, and for most people, this relationship becomes more imguilty. They will attack back or withdraw even more. And round portant after parents die.

- and round you go.
- Sometimes your siblings will criticize you because they are

DO YOU NEED A BREAK FROM CAREGIVING?

Of course you do! All family caregivers need a rest from caregiving now and then. What better stress reliever than to get away for a few hours

with others. If you are 50 or over, you can enjoy fellowship and fun by participating in Randolph Senior Adults Association's classes or day trips!

> You can find more information at: www.senioradults.org

For questions on trips, contact Susanne Allen, **Community Engagement & Volunteer Coordinator** at 336-625-3389 x212.

For information on classes, contact Ginger Flynt, Education & Communications Coordinator at 336-625-3389 x211.

NCBAM's Hope Line

866-578-4673

is here for you!

COME JOIN US FOR SOME FUN!

65+? Lonely? Need to talk?

NORTH CAROLINA BAPTIST AGING MINISTRY

genuinely concerned about your parents. Try to listen to these concerns without judgment and consider whether it is useful feedback. At the same time, be bold by asking for appreciation for all that you are doing—and remember to say thanks back when someone is helpful.

• Be careful of your tone and language when you request something. It's not always easy to hear the way we sound to others. You might think you are asking for help in a nice way, but if you're angry, that's the tone your siblings will hear. They're likely to react in unhelpful ways.

Get help from a professional outside the family. Families have long, complicated histories, and during this very emotional

Steer clear of power struggles over your parent's assignment of legal powers. Whether or not you have been given your parent's legal powers over finances or health, you need to remember that it



s your parent who has made these decisions. If you have your Mom's or Dad's power of attorney, be sure to keep detailed records and send your siblings statements about how you have spent Mom's money. This may seem like a lot of extra work, but record keeping is required by law, and being open will reduce distrust or distortion—and

lawsuits. If a sibling has been given legal power, try to accept your parent's decision and don't take it as a personal attack on you. Do your best to work with the sibling who has the authority by presenting expenses and bills in black and white. If the sibling who has the purse strings doesn't cooperate, then bring in a professional to explain your parent's needs and to mediate. If you are concerned about manipulation, a changed will, or undue

influence, contact your local Adult Protective Services. Don't let inheritance disputes tear your family apart. If you feel wronged by the way your parents have divided their money and property, it's natural to be upset, especially when you are grieving.

You may feel that you deserve more because you have cared for your parents. If that's what you feel, you need to discuss this with your parents while they are alive and can make these decisions. If you suspect foul play by another sibling, then this is the time to consult an attorney or Adult Protective Services.

Family Caregiver Alliance www.caregiver.org