# RANDOLPH COUNTY PUBLIC LIBRARY MCMS



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Lane Ragsdale and Arlene Smith

### Ragsdale to sing for Arlene, library Friends

♣A spring cabaret presented by vocalist Lane Ragsdale and accompanist Tom Liles at 7 p.m. Thursday, May 5, at the Asheboro library, will be a unique departure from previous shows.

"Lane and Tom: An Evening Where Memories Are Made" is a gift from Ragsdale to the Friends of the Library for their many years of support and for bringing the concept of a cabaret to Asheboro, and a specific tribute to Arlene Smith, who championed the cause.

The show is free and the public is invited.

"Arlene has been the heart of my performances," Ragsdale says. "She may be small in stature but she is a 'suffer no fools, this is how it is' kind of lady and a greater lady has never walked the planet! This is my chance to say thank you to her."

The show itself will feature an eclectic blend of music and stories from standards to modern and quirky ballads. "This is a show for everyone but in my heart, I will be singing just for Arlene."

# 'Gateway to Knowledge' to visit Asheboro library

Massive semi-trailer exhibit traces Library of Congress history, service

♣ A specially-fitted 18-wheel truck will roll up to the Worth Street side of the Asheboro library on Friday and Saturday, April 29-30, loaded with facsimiles of the Library of Congress's top treasures and information about the millions of resources in its unparalleled collections.

Called "Gateway to Knowledge," the exhibit will be on display from 9 a.m.-5 p.m. both days. It's free and everyone is invited. An opening ceremony with Congressman Howard Coble in attendance will take place at 10:30 a.m. Friday, April 29.

The exhibit is especially suited for school groups, home schoolers and Scouts earning merit badges, and will provide a relevant and engaging educational experience for lifelong learners. The truck will be staffed and driven by two docents well-versed in the Library and its collections.

The trailer expands to three times its road width, and visitors will enter from a central staircase to find several areas of museum-style exhibits including a welcoming multimedia display and computer terminals displaying Library of Congress websites.

The exhibition will also outline the history of the Library, including Thomas Jefferson's role in allowing its re-

(Continued on page 3)



### IN MEMORIAM ARLENE SMITH

from the director

Ross A. Holt



# How are we doing? Tell us!

✤ Statistics tell us a lot.

**Randolph Room** 336-318-6815 Mon, Thur-Sat 9-5 Tues, Wed 9-9

Archdale 336-431-3811

Asheboro

336-318-6800 Fax 336-318-6823

201 Worth St.

Sat 9-5

Fax 336-431-4619

10433 S. Main St. Mon, Wed, Fri 9-6;

Tues, Thur 9-8; Sat 9-5

Mon-Thur 9-9; Fri 9-6;

John W. Clark (Franklinville) 336-824-4020 111 Sumner Place Mon-Fri 2-6; Sun. 2-5

### Liberty

336-622-4605 Fax 336-622-4605 239 S. Fayetteville St. Mon,Wed,Fri 9-5; Tues,Thur 9-7; Sat 9-1

> Ramseur 336-824-2232 Fax 336-824-2232 1512 S. Main St.

### Randleman

Mon-Fri 8:30-5

336-498-3141 Fax 336-498-1139 122 Commerce Sq. Mon-Fri 10-6; Sat 10-1

#### Seagrove

336-873-7521 530 Seagrove Plank Rd. Mon-Thur 1-7; Fri 12-6; Sat 10-3

### **Extension Service**

336-318-6816 or 336-318-6817; Mon-Fri 9-5

> Dial-A-Story 336-318-6833

For example, the Reference staff at the Asheboro library answered 1,772 reference questions in March 2011, compared to 1,065 in March 2010.

This statistic reveals that demand for our inperson services is only increasing.

We count everything from the number of people who cross the threshold (door count) to

attendance at library programs. After the end of each fiscal year, these statistics and many more go into a massive report to the State Library of North Carolina.

For one month each year, the Asheboro, Archdale and Seagrove libraries employ a patron survey to track Performance Measurement goals for the library's public services departments. Achievement of, or toward, these goals lets county government make sure that we're providing effective service for the dollars allocated to us.

For example, one of our goals is that 90 percent of people who check out books will be served in five minutes or less. Another is that 95 percent of people who ask Reference questions will have their questions answered to their satisfaction. (We also want to make sure that that if



questions aren't answered, patrons will be satisfied that the staff did everything possible, so we ask that, too).

Along with those performance measures, we want you to tell us more — what you think we do best, what we could do better, and what programs or services you would like to see the library offer that we currently do not.

We also want to know why the library is important to you, and how

coming to the library — or using our resources remotely — has helped you.

The collected answers to these questions helps us to continue to provide the best service possible, and in turn, to tell our own story.

So please let us know how the library has affected your life. Of course, you can do this any day by talking to, phoning or emailing me or any library staff member (in fact, we want you to do that!), but the April survey month give you the opportunity to make your comments in a more formal manner.

Find our survey online at randolphlibrary.org (for the all libraries), or on paper at Archdale, Asheboro and Seagrove, and tell us your story.



The **Randolph County Public Library NEWS** is published monthly by the Asheboro Randolph County Public Library and the Friends of the Library. To subscribe, join the Friends by returning the membership application on page 4.

Ross A. Holt, Director ● Donna Hall, President, Friends of the Library ● Printing by Hunsucker Printing Co.



City of Asheboro workers prepare the library parking lot site for electrical conduit and water lines.

# Asheboro parking lot takes shape

♣ Primary grading is complete, and electrical conduit and water lines are being installed as work progresses on the new Asheboro library parking lot.

The lot, a combined effort of the City of Asheboro and Randolph County, is expected to open in mid-summer with a net increase of 35 parking spaces and four handicapped spaces, two-way access via the Cox Street driveway and two driversside book drops.

The horseshoe-shaped lot, which will extend from the front of the library to Salisbury Street, will feature street lamps of the type used throughout downtown Asheboro, and a fountain near the corner of the driveway and Cox Street.

Once the electrical and water work is complete, curbing will be put in place, followed by a stone base, underlayment and asphalt. The final stages will include installation of the fountain and landscaping.

Completion of the project in essence completes the 1994 library expansion, which required the front of the building to face the interior of the block. Planners anticipated an eventual view of the library façade from Salisbury Street.

### **Exhibit shows off Library of Congress**

TRADE UP!

(Continued from page 1)

RANDOLPH COUNT

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establishment following the burning of the U.S. Capitol in 1814 by providing his personal book collection to the nation.

The exhibition will feature facsimiles of such treasures as the 1507 Waldseemüller Map (the first document to use the word "America"); the 1455 Gutenberg Bible; the rough draft of the Declaration of Independence, in Thomas Jefferson's hand with edits by Benjamin Franklin and John Adams; the 1962 drawings for the comic book that introduced Spider-Man to the world; the handwritten manuscript to jazz pioneer Jelly Roll Morton's "Frog-i-More Rag"; and Walt Whitman's poem "Leaves of Grass."

The exhibit and tour are made possible by the generous support of the Rapoport family.

Anyone organizing a school group visit (grades 4 and above) can call 318-6806 for a referral to the tour docents. The City of Asheboro will close Worth Street by the library for the exhibit.

> Trade your old library card! Choose from six cool colors.

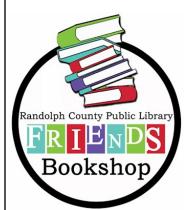
### Book discussions

**Asheboro Reads:** A Secret Gift by Ted Gup, Tuesday, April 26. A Reliable Wife by Robert Goolrick, May 31.

Luna Book Club: *My Antonia* by Willa Cather, Tuesday, April 26.

**Liberty Book Club:** Fourth Tuesday, Liberty library. Call 622-4605 for details.

**Library discussion groups** are free and open to all. Refreshments are served.



10 a.m.-2 p.m. Tues., Thurs., Sat.

226 Sunset Ave., Asheboro

629-1536

Donations accepted at the bookshop

### Randleman Public Library BOOK SALE

10 a.m.-1 p.m. *Third Saturday of each month* 124 Commerce Pl. next to the library.

PUBLIC LIBRAR

Randolph County Public Library FRIENDS YES! I'd like to become a Friend and support the wonderful programs sponsored by the Friends each year.	NAME ADDRESS PHONE EMAIL			 
Mail to: Friends of the Library P.O. Box 2806 Asheboro, NC 27204 Memberships are tax deductible YES! I'd I	<ul> <li>Student</li> <li>Adult</li> <li>Family</li> <li>Patron</li> <li>ike to help:Programs _</li> </ul>	\$15 \$25 \$100	<ul> <li>Benefactor</li> <li>Lifetime</li> <li>Corporate Sponsor</li> <li>ionsBook SalesMe</li> </ul>	\$500 \$I

### **Randolph County Public Library**

201 Worth Street Asheboro, NC 27203

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In Memory of: Joan Brightman Culberson By: Fannie Mae SERVE Program

In Memory of: Gisela Dillenburg Hogsed By: Reviewers Book Club

> In Memory Of: Carolyn Overton By: Susan Coltrane

In Memory of: Grace M. Renfro By: Dianne and Steve Wrenn

In Memory of: Thadus Staley Jr. By: Arlene and Tony Smith

> In Honor of: Edith Covington By: June Snodgrass

#### In Memory Of: Justin B. "Jack" Cox

By: John and Betty Monett Brad Poling Carol and Jim Rich Sparkey B. and Les Sargent Ronald E. Tarrson Olivia Trabbold Isabelle C. Wiske

#### In Memory of: Catherine Cranford Fritz

By: Harris and Kathy D. Brown J.B. and Claire Davis Frank Edmondson III & Judy C. Webb Bill and Annette Ivey Gilbert and Phyllis Lane Ella S. and Joseph B. Pozell Mary C. Smith



In Memory of: Betsy Clodfelter Byerly By: Bill and Annette Ivey

#### In Memory Of: Justin B. "Jack" Cox

By: Pat and Kenneth Callicutt Golda Cox Susan B. Dusenbury Roger F. Davis Grace and Alton Hix Marvin Hoppenworth David and Susan Jambretz Gordon W. LaCombe Ron and Doris Lucas George and Lib Miller